

TIPS & INFORMATION



Magical Perks & Rewards
The *Walt Disney World*® Resort accepts Visa®, MasterCard®, American Express®, Discover®, Diners Club® and JCB®.

Area Closings Area and walkways surrounding the Castle may close periodically for fireworks maintenance. (Be advised).

Guest Relations Located at City Hall. Headquarters for services for international Guests, ticket upgrades, dining assistance, separated Guest assistance, and information on services for Guests with disabilities.

Readmission Policy If you leave the Park and plan to return today, you must present your valid ticket or Resort ID with ticket entitlement and utilize the Ticket Tag system.

Travel Tips Should your vehicle become disabled during your visit, complimentary towing is provided by AAA during Park hours.

Reminder When Leaving the Magic Kingdom® Park

🐿️ **BUSES** go to all *Walt Disney World*® Resort hotels.

🚢 **FERRY BOATS** go to the Transportation and Ticket Center.

🚂 **MONORAILS** go to Disney's Contemporary Resort, Disney's Polynesian Resort, Disney's Grand Floridian Resort & Spa, and to the Transportation and Ticket Center.

🚤 **BOAT LAUNCHES** go to Disney's Polynesian Resort, Disney's Grand Floridian Resort & Spa, Disney's Wilderness Lodge, and Disney's Fort Wilderness Resort & Campground.

HEARING DISABILITIES

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Sign Language Interpretation 🗣️ Sign Language schedules are available at Guest Relations that list specific interpreted show times and locations.

The *Walt Disney World*® Resort provides Sign Language interpretation for our Guests at specific live Theme Park shows on a rotating basis as follows:

Disney's Hollywood Studios™ – Sundays, Wednesdays

Magic Kingdom® Park – Mondays, Thursdays

Epcot® – Tuesdays, Fridays

Disney's Animal Kingdom® Theme Park – Saturdays

For future visits, you should request confirmation of our interpreted performance schedule a minimum of 7 days in advance by calling *Walt Disney World*® Resort Information at (407) 824-4321 [voice] or (407) 827-5141 [TTY]. You will be contacted prior to your visit with an appropriate show schedule that lists the names, dates, and times of our interpreted performances.

Sign Language interpretation can also be requested for other special events and shows, with a minimum of 14 days advance notice. These requests can be made by calling *Walt Disney World*® Resort Information at (407) 824-4321 [voice] or (407) 827-5141 [TTY]. You will be contacted prior to your visit to verify arrangements.

Assistive Listening 🎧 Utilizes *Disney's Handheld Device* to amplify sound through headphones or induction loop at specific attractions. Devices are recommended for Guests with mild to moderate hearing loss. Available at Guest Relations and requires a \$25 refundable deposit (must return item on the same day for refund).

Reflective Captioning 📺 Available at many theater-type attractions, utilizing an LED display to project desired captions onto an acrylic panel positioned in front of you. Contact a host at the attraction to use this system. Not all portions of an attraction may be captioned.

Handheld Captioning 📺 Utilizes *Disney's Handheld Device* to display text in locations such as moving attractions. Available at Guest Relations and requires a \$25 refundable deposit (must return item on the same day for refund). Not all portions of an attraction may be captioned.

Video Captioning 📺 Caption-ready monitors are designated with a "CC" symbol and can only be activated by remote control. Video Captioning activation is also incorporated into *Disney's Handheld Device* which requires a \$25 refundable deposit (must return item on the same day for refund). Not all portions of an attraction may be captioned.

Written Aids Guest Assistance Packets containing dialogue, narrations, flashlights, and pen and paper are available at or near the performance areas or entrances for most shows and attractions. Contact a host at the attraction for assistance.

Telephones 📞 Pay phones equipped with Text Typewriters (TTYs) are available at designated locations throughout the *Magic Kingdom*® Park.

SERVICE ANIMALS

Trained service animals are welcome in most locations throughout the *Magic Kingdom*® Park. All service animals must remain on a leash or in a harness at all times. Guests with service animals should follow the same attraction entrance procedures as described for Guests using wheelchairs. Due to the nature of some attractions, service animals may not be permitted to ride. In those instances, a member of your party must remain with the animal.

Service Animal Restrictions Due to the nature of the experience, service animals are not permitted on the following attractions:

- *Splash Mountain*®
- Big Thunder Mountain Railroad
- Peter Pan's Flight
- The Barnstormer at Goofy's Wiseacre Farm
- *Space Mountain*®

Due to the nature of the experience, Guests with service animals should check with a host for attraction and boarding information at the following attractions:

- Prince Charming Regal Carrousel
- Stitch's Great Escape

Designated "Break" Areas for Service Animals Contact a host near the following backstage areas for directions and assistance:

- Behind the gate next to Tony's Town Square Restaurant
- Behind the gate next to Pirates of the Caribbean
- Behind the parade gate next to *Splash Mountain*® attraction
- Behind the gate next to the restroom at Pete's garage in Mickey's Toontown Fair
- Backstage to the left of Walt Disney's Carousel of Progress

Kennel For information on kennels, check with Guest Relations.



GUIDE FOR GUESTS WITH DISABILITIES

Magic Kingdom®

FANTASY REIGNS



This guide provides an overview of services and facilities available for Guests with disabilities who are visiting the *Magic Kingdom*® Park.

Cut the wait time in 3 easy steps:
Disney's FASTPASS



Look for this symbol on the map to locate Disney's FASTPASS attractions.

Tip: Look on the bottom of your current FASTPASS ticket to find out when you can get one for another attraction.



Each member of your party inserts his or her Park ticket into the FASTPASS kiosk.



You'll receive a FASTPASS ticket with a return time so you can go play in the Park instead of waiting in line.



Come back during your return time and hop on the attraction with little or no waiting.

Guests with any mobility- or queue-related assistance needs are encouraged to use the Disney's FASTPASS® option wherever possible.

ADDITIONAL INFORMATION

Resorts/Special Reservations *Walt Disney World*® Resorts offer special equipment and facilities for Guests with disabilities. Features vary depending upon your selected Resort. Accommodations for Guests with disabilities may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Resorts, please call *Walt Disney World*® Resort Special Reservations at (407) 939-7807 [voice] or (407) 939-7670 [TTY].

Water Parks Information about water park accessibility and accommodations for Guests with disabilities is available at the Guest Services locations at *Disney's Typhoon Lagoon* and *Disney's Blizzard Beach*.

Downtown Disney Information about facilities and services, including wheelchair and ECV rentals, is available at Guest Relations locations at *Downtown Disney*® Marketplace and *Downtown Disney*® West Side.

ACCESSIBILITY AND MOBILITY INFORMATION

Accessible Parking Designated parking areas for Guests with disabilities are available throughout the *Walt Disney World*® Resort. A valid disability-parking permit is required.

Theme Park Parking (*standard parking rates apply*) If you have the ability to walk short distances and step up onto the courtesy trams, you should park in the main parking lot. The courtesy tram will transport you to the Entrance Complex.

Parking for Guests with mobility disabilities, or who are traveling with personal wheelchairs, is available adjacent to the Entrance Complex. **There is no tram service from this parking area.** Inquire at the Auto Plaza for directions and parking options.

Courtesy Wheelchairs Complimentary wheelchairs are available for Guests with limited mobility to travel to and from the accessible parking lot and the nearest wheelchair rental location. These wheelchairs can be easily identified by their blue seats, backrests and blue flags. Courtesy wheelchairs are not permitted for use inside the Theme Parks.

Restrooms Most restrooms throughout the *Walt Disney World*® Resort have facilities designed for access by Guests using wheelchairs. Companion-assisted restroom facilities are also available.

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with disabilities. These are intended to offer Guests in wheelchairs or with service animals a more convenient entrance to the attraction. Auxiliary entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the main entrance.

Stamina or Endurance Concerns If you are concerned that you do not have the stamina to wait in our queues, we strongly suggest you consider using a wheelchair or ECV, as the distance between our attractions is much greater than the length of our queues.

Viewing Areas Parade routes and some show areas have designated viewing areas for Guests with disabilities. These areas are provided for Guest comfort and are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Be advised that most areas along our parade routes are accessible to Guests with disabilities. Due to Guest demand, viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

Special Considerations

SAFETY: Please abide by all safety warnings and notices.



Supervise children at all times.



For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

Physical considerations on designated attractions:



WARNING! For safety, you should be in good health and free from high blood pressure, heart, back and/or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

Courtesy We work hard to offer a comfortable, safe and enjoyable experience for all our Guests. Please assist us by showing common courtesy to fellow Park Guests. Please be respectful of others. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times.

ESPN Wide World of Sports® Complex Accessibility information and assistance is available

at the Sports Information Booth near the entrance at *ESPN Wide World of Sports® Complex*. Information about upcoming sporting events is available at www.disneyworldsports.com or by calling (407) 828-3267.

Recreation and Activities A variety of recreational opportunities exist for Guests with disabilities at the *Walt Disney World*® Resort. Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.

Golf Single-rider, adaptive golf carts and clubhouse accommodations are available for Guests with disabilities at all *Walt Disney World*® Resort Golf courses. For additional information and tee times, please call (407) WDW-GOLF [voice] or (407) 939-7670 [TTY].

Dining Most dining locations are accessible to Guests with disabilities. Hosts are available to assist you when necessary.

Some counter-service locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a host for assistance.

Special Dietary Requests All full-service food locations throughout the *Walt Disney World*® Resort can accommodate most special dietary requests with advance notice. Contact (407) 939-3463 [voice], (407) 939-7670 [TTY] or visit any Guest Relations location for additional information and further assistance.

Shopping Up and down Main Street, U.S.A.®, and throughout each of the *Magic Kingdom*® lands, you'll find shopping experiences to suit you and all the characters in your life. Stop by The Yankee Trader presented by J. M. Smucker Co. , to spice up your kitchen. Guests with mobility disabilities should enter using the ramp on right. And at Mickey's Star Traders presented by Coppertone®, you'll find sun-care products, souvenirs and more. Have your purchases held for you at Package Pickup next to City Hall, or delivered to your *Walt Disney World*® Resort hotel.

Transportation Many of the transportation systems at the *Walt Disney World*® Resort are accessible to Guests with disabilities.

All bus routes are serviced by buses which can accommodate various types of wheelchairs and ECVs. The standard lift size is 32" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Watercraft access varies depending on the type of watercraft and the existing water levels and conditions. Please contact a host for information.

You may access the Monorail system by proceeding up the entrance ramps, or using the elevators provided at *Epcot*®, Disney's Grand Floridian Resort & Spa, Disney's Polynesian Resort, and Disney's Contemporary Resort.

Main Street, U.S.A.®

- 1 City Hall** Home to Guest Relations, Information and Lost & Found. **Mobility Access:** Enter using ramp on LEFT.
- 2 Main Street Vehicles** **Mobility Access:** See host for boarding. NOTE: Wheelchairs may be folded and placed into certain vehicles for the one way trip.
- 3 Walt Disney World® Railroad** **Mobility Access:** Enter using ramp on RIGHT.
- 4 Town Square Exposition Hall** Houses Disney's PhotoPass Center. Presented by Kodak®. **Mobility Access:** Enter using ramp on RIGHT.

DINING

- A Tony's Town Square Restaurant** Pastas, panini and salads. **Mobility Access:** Enter using ramp on RIGHT.
- B Main Street Bakery** Coffee, pastries, sandwiches and snacks.
- C Plaza Ice Cream Parlor** Hosted by Edy's® Grand Ice Cream.
- D The Plaza Restaurant** Sandwiches, burgers and sundaes.
- E Casey's Corner** Hot dogs, French fries. Hosted by Coca-Cola®.
- F The Crystal Palace, A Buffet with Character** Burgers, sandwiches and salads. **Mobility Access:** Enter using ramp on LEFT.

Adventureland®

- 5 The Pirates League** Transform into a pirate. Separately priced experience.

ATTRACTIONS

- 6 Swiss Family Treehouse** A walk-through tour of the Robinsons' home. **Mobility Access:** Enter through standard queue.
- 7 The Magic Carpets of Aladdin** Fly over Agrabah on a magic carpet. **Mobility Access:** Enter through standard queue.
- 8 The Enchanted Tiki Room Under New Management** Sing-song Audio-Animatronics® show. **Mobility Access:** Enter through standard queue.
- 9 Jungle Cruise** Silly safari boat tour. **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS® is not available, enter through exit.
- 10 Pirates of the Caribbean** Join Captain Jack Sparrow as you sail through the Spanish Main. **Mobility Access:** Enter through standard queue.

DINING

- G Aloha Isle** Hosted by Dole®.
- H El Pirata y el Perico Restaurante** Burritos and taco salads. Open seasonally.
- I Sunshine Tree Terrace** Soft-serve ice cream, slushes, cappuccino, espresso.

Frontierland®

ATTRACTIONS

- 11 Walt Disney World® Railroad** **Mobility Access:** Enter using wheelchair ramp on RIGHT.
- 12 Splash Mountain®** Plunge 5 stories into Brer Rabbit's Laughin' Place. Minimum height 40"/102cm. **Mobility Access:** Obtain a FASTPASS® OR use Stand-By queue. If FASTPASS® is not available, enter through standard queue.
- 13 Big Thunder Mountain Railroad** Runaway train coaster. Minimum height 40"/102cm. **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS® is not available, enter through exit on RIGHT. Transfer Access Vehicle available. Contact a host for additional information.
- 14 Tom Sawyer Island** Come explore the Island. **Mobility Access:** Enter through standard queue. Raft portion accessible for Guests using wheelchairs.
- 15 Country Bear Jamboree** Singin', swingin' Audio-Animatronics show. **Mobility Access:** Enter through door on LEFT.

DINING

- J Pecos Bill Tall Tale Inn and Cafe** Burgers, sandwiches and salads.
- K Golden Oak Outpost** Chicken nuggets, sandwiches and French fries.

Liberty Square

ATTRACTIONS

- 16 The Hall of Presidents** Re-imagined Audio-Animatronics show, now featuring President Barack Obama. **Mobility Access:** Enter through door on RIGHT.
- 17 Liberty Square Riverboat** **Mobility Access:** Enter through exit on RIGHT or LEFT.
- 18 Haunted Mansion** Journey through the dark with happy haunts. **Mobility Access:** Transfer Access Vehicle available. Contact a host for additional information.

DINING

- L Diamond Horseshoe** Sandwiches and salads. Open seasonally.
- M Liberty Tree Tavern** American cuisine. **Mobility Access:** Enter using ramp on LEFT.
- N Sleepy Hollow** Funnel cakes, ice cream.
- O Liberty Square Market** Fish and chicken baskets, chowder.
- P Columbia Harbour House** Fish and chicken baskets, chowder.

Fantasyland®

- 19 Bibbidi Bobbidi Boutique** Princess Makeovers. Separately priced experience.

ATTRACTIONS

- 20 "it's a small world"** Musical indoor voyage. **Mobility Access:** Enter through standard queue. Follow directional signs to designated load area.
- 21 Peter Pan's Flight** Indoor flying fantasy adventure. **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS® is not available, see a host for options.
- 22 Mickey's PhilharMagic** 3-D movie. Presented by Kodak®. **Mobility Access:** Obtain a FASTPASS® OR use Stand-By queue. If FASTPASS® is not available, enter through standard queue.
- 23 Dream Along With Mickey** Musical stage show.
- 24 Fairytale Garden** Storytime with Belle. **Mobility Access:** Enter through standard queue.
- 25 Snow White's Scary Adventures** Journey inside through the dark. **Mobility Access:** Enter through exit on RIGHT.
- 26 Prince Charming Regal Carrousel** **Mobility Access:** Enter through exit on RIGHT.
- 27 Dumbo the Flying Elephant** Soar over Fantasyland. **Mobility Access:** Enter using ramp on RIGHT. Transfer Access Vehicle available. Contact a host for additional information.
- 28 The Many Adventures of Winnie the Pooh** Roll, bounce and float through indoor adventures (moments in the dark). **Mobility Access:** Obtain a FASTPASS® OR use Stand-By queue. If FASTPASS® is not available, enter through standard queue.
- 29 Mad Tea Party** Spin 'round in a teacup. **Mobility Access:** Enter through exit on RIGHT.

DINING

- Q Cinderella's Royal Table** Enjoy American cuisine with the Disney Characters. **Mobility Access:** Accessible by elevator.
- R Pinocchio Village Haus** Pizza, chicken baskets and salads.
- S The Friar's Nook** Hot dogs, French fries, freshly made potato chips, frozen beverages.

Mickey's Toontown® Fair

ATTRACTIONS

- 30 Minnie's Country House** Walk through Minnie's home. **Mobility Access:** Enter through standard queue.
- 31 Mickey's Country House** Walk through Mickey's home. **Mobility Access:** Enter through standard queue.
- 32 Toontown Hall of Fame Tent** Meet Disney Princesses and Fairies. **Mobility Access:** Enter through standard queue.
- 33 Judge's Tent** Meet Mickey! **Mobility Access:** Enter through standard queue.
- 34 Walt Disney World® Railroad** **Mobility Access:** Enter using wheelchair ramp on RIGHT.
- 35 Donald's Boat** Water play area. **Mobility Access:** Enter through standard queue.
- 36 The Barnstormer at Goofy's Wiseacre Farm** Crazy kiddie coaster. Minimum height 35"/89cm. Expectant mothers should not ride. **Mobility Access:** Enter through exit on LEFT.

DINING

- U Toontown Farmers Market** Frozen lemonade, snacks



Tomorrowland®

ATTRACTIONS

- 37 Tomorrowland Speedway** Drive a racecar. Minimum height 32"/81cm. Minimum height to ride alone 54"/137cm. **Mobility Access:** Enter through standard queue.
- 38 Space Mountain®** Indoor roller coaster. Minimum height 44"/112cm. **Mobility Access:** Obtain a FASTPASS® OR see a host for options. If FASTPASS® is not available, enter through queue on RIGHT.

- 39 Astro Orbiter®** Fly outdoors in a spaceship. **Mobility Access:** Enter through standard queue.
- 40 Tomorrowland® Transit Authority PeopleMover** Roll through Tomorrowland. Presented by Alamo® Car Rental. **Mobility Access:** Enter through standard queue.

- 41 Walt Disney's Carousel of Progress** Audio-Animatronics show through time. **Mobility Access:** Enter through standard queue.
- 42 Buzz Lightyear's Space Ranger Spin** Intergalactic interactive adventure. Inspired by Disney•Pixar's "Toy Story 2." **Mobility Access:** Obtain a FASTPASS® OR use Stand-By queue. If FASTPASS® is not available, enter through standard queue.

- 43 Stitch's Great Escape!™** Dark, interactive alien experience. Minimum height 40"/102cm. **Mobility Access:** Obtain a FASTPASS® OR use Stand-By queue. If FASTPASS® is not available, enter through standard queue.
- 44 Monsters, Inc. Laugh Floor** Help power the city of Monstropolis as you laugh with Mike Wazowski and friends during this hilarious, interactive show. Inspired by Disney•Pixar's "Monsters, Inc." **Mobility Access:** Enter through standard queue.

- 45 Cosmic Ray's Starlight Cafe** Burgers, chicken baskets, rotisserie chicken, sandwiches and salads. Hosted by Coca-Cola®.
- 46 Auntie Gravity's Galactic Goodies** Ice cream, smoothies, sundaes.

- 47 The Lunching Pad** Pretzels, frozen Coca-Cola.
- 48 Tomorrowland Terrace** Lunch: Hamburgers, sandwiches, salads. Dinner: Orange chicken, salads, seasonal specialties. Open seasonally.

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Guest Amenities

- Restrooms
- Companion Restrooms
- First Aid Presented by Florida Hospital
- Guest Relations
- ATMs Presented by CHASE
- Automated External Defibrillators
- Designated smoking area
- Baby Care Center
- TTY
- Locker rentals
- Kodak® PictureSpot
- Disney Vacation Club Information Center
- Pin Trading location
- Stroller/Wheelchair rentals
- Disney's FASTPASS® Subject to availability
- Parade Route

Attractions Info

- Parade Viewing for Guests with disabilities
- May be frightening for children
- Character Greetings
- Physical considerations See reverse side
- Minimum height requirement
- Rider switch available
- Sign Language on Mon. & Thurs. at specific time. Schedule available at Guest Relations.
- Handheld Captioning Devices at Guest Relations
- Video Captioning Devices at Guest Relations
- Reflective Captioning
- Assistive Listening Devices at Guest Relations
- Audio Description Devices at Guest Relations
- May remain in wheelchair/ECV
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair
- Must transfer to standard wheelchair, and then to ride vehicle
- Must be ambulatory

Dining

- Table-service Advance reservations strongly recommended. Call 407-WDW-DINE (939-3463)
- PRICING PER PERSON:**
- \$** = \$14.99 and under
- \$\$** = \$15-\$35.99
- \$\$\$** = \$36-\$59.99
- B** Breakfast **L** Lunch
- D** Dinner **S** Snack